

Position: Network Operations Manager – Albuquerque, NM

Clearance Level: Top Secret - SCI

Location: Albuquerque, NM

Start: Upon Contract Award

TOP SECRET/SCI SECURITY CLEARANCE IS REQUIRED. APPLICANTS MUST ALREADY HAVE ACTIVE CLEARANCE.

Role and Responsibilities

- Manage an IT network operations workforce providing 24/7/365 communications support/C4 Services for a US Air Force customer at Kirtland AFB, NM with 21,000 users and 50+ tenant organizations. The network services include voice communications and data networks, Non-Secure Internet Protocol Router Network (NIPRNet), Secret Internet Protocol Router Network (SIPRNet), Defense Research and Engineering Network (DREN), and Joint Worldwide Intelligence Communication Systems (JWICS). In addition, other services include Video Teleconference (VTC) infrastructure maintenance, the Kirtland Metro Ethernet Transport System (KMETS) Synchronous Optical Network (SONET) Ring, base technical control facility and call center management.
- Plan implementation of enhancements and upgrades to the network and the acquisition, installation and testing of network hardware and software, and manage resource usage to minimize costs and maximize network availability. Interface with users to define present network needs and plan for future requirements.
- Responsible for administration/operations of network enterprise services such as print services, automated network tools and Storage Area Network (SAN) storage/retrieval.
- Implement change management processes to effectively manage and control Wide Area Network (WAN) and voice system changes, while minimizing risk to operations.
- Responsible for network encryption and the safeguarding of Communications Security (COMSEC) equipment and materials.

Qualifications and Education Requirements:

Bachelor's degree in Information Technology/Computer Science and 10+ years information technology experience in managing a base-level or equivalent C4 support organization including 5+ years demonstrated certifications and expertise on Project Management and DoD Network support. Possess a TS/SCI security clearance.

Preferred Skills:

- Possess industry certifications, such as DoD 8570 IAT-2 certification, ITIL Foundation V3
- Cisco (CCNA, CCNP, etc.), Project Management Professional (PMP) certifications desirable.
- Familiarity with Base Information Technology Infrastructure program
- Familiarity with military organizations, protocols, procedures, and processes, and working knowledge of addressing issues/concerns using the chain-of-command.
- Air Force experience preferred

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